Jennifer E. Pearson Hennen

EDUCATION

Cloud State University, St. Cloud,
tion, University of North Dakota,
, Bismarck, ND
Bismarck ND
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EMPLOYMENT

2008-present Office assistant, Travel and Professional Improvement, SCSU Department of English

- Advised faculty on travel expense procedures and process travel expenses for largest department on campus (40+ faculty)
- Processed professional improvement expenses and reimbursement
- Extensive knowledge of university purchasing and travel procedures
- Maintained department ListServs

2007-present Office manager, SCSU Center for Doctoral Studies

- Supervised and managed day-to-day processes of doctoral center
- Prepared informational packets for prospective students
- Provided registration and enrollment assistance for students
- Maintained student and library databases
- Maintained program ListServ
- Organized new-student orientations and end-of-year events
- Work with vendors to promote doctoral program

2006-2007 Staff, SCSU Assessment and Accreditation Office

- Prepared documents for university assessment program
- Analyzed assessment data for program improvement
- Coordinated publications and community events for HLC (Higher Learning Commission) accreditation visit
- Assisted in editing and proofreading university's HLC selfstudy report
- Analyzed data and created visual representations of results for report

2004–2006 Graduate Assistant, Mass Communications Department, St. Cloud State University

- Conducted academic research for faculty
- Prepared PowerPoint exhibit on 20th century photography
- Took part in writing and finalizing departmental assessment report, including preparing 350+-page appendices
- 1998–2005 Interpreter, Fort Abraham Lincoln Interpretive Division
 - Conducted historic interpretive tours and programs at 19thcentury historic site
 - Researched life and culture of 19th c. U.S.
 - Performed in historical melodramas
- -2003 Writing Assistant, Office of University Relations, University of North Dakota
 - Researched, wrote and distributed news releases for publication in regional media
 - Worked to help publicize various campus events and organizations
 - Collected and verified information for distribution
- 2002 Communications Intern, Fort Abraham Lincoln Interpretive Division
 - Prepared and distributed publicity materials region-wide
 - Prepared promotional material
 - Appeared in local media spots to promote interpretive program
 - Official media contact for Fort Abraham Lincoln for local and state-wide news media

2002-2003

- Arts and entertainment columnist, Dakota Student
- Wrote weekly columns about local and national arts and entertainment

2001-2002

- Office assistant, UND Music Department
- Input student data in departmental database
- Assisted with financial records
- Prepared promotional and departmental mailings

SKILLS

- Extensive writing experience for public relations and internal/ external communication
- Confident using both Mac and PC platforms
- Highly skilled in Microsoft Office and Excel and proficient in Access and PowerPoint
- Successful at managing both large and small projects within concrete deadlines
- Motivated to expand skills, continue education and try new things

AWARDS

- Phi Beta Kappa
 - Chancellor's List

- Who's Who Among American Colleges and Universities
- Top Scholar Award, UND School of Communication
- Nominated for Larry S. Schlasinger Award, UND School of Communication
- Deans' List, UND
- President's Roll of Honor, UND, Bismarck State College